

How do I book a Sign Language Interpreter?



Interpreting fees may range from \$35.00 to \$60.00 per hour depending on qualifications and experience (minimum charge is usually two hours). Over two hours, two interpreters may be required. Check with agencies for fees, guidelines payment and cancellation policy. See government funded and private agencies listed below:

Interpreting Services - Lower Mainland/Metro Vancouver:

A.S.L. Interpreting Inc.

Email: asl.interpreting@telus.net 604.817.2754 (voice or text)

Preferred Interpreters Inc.

Email: preferred.interpreters@gmail.com 778.588.1870 www.bookinterpreteronline.com

Maple Communications Group Inc.

Provides 24/7/365 Video Remote Interpreting (VRI) service as well as on-site.

Website: www.maplecomm.ca/booking

Email: booking@maplecomm.ca Voice: 844.627.5326 Fax: 844.682.5326

Still Interpreting Inc.

Email: still@stillinterpreting.com Voice/Text/Facetime: 604.433.6359 Fax: 604-6413 www.stillinterpreting.com

Western Institute for the Deaf and Hard of Hearing - Community Interpreting Services

Email: cis@widhh.com www.widhh.com 604.731.9413 (voice) 778.327.4375 (TTY) 604.786.7786 (fax)

WAVLI - Western Association of Visual Language Interpreters

www.wavli.com (and click on "FIND AN INTERPRETER). There will be a listing of individual names.

Douglas College (student volunteers)

Email: intr@douglascollege.ca to request a student volunteer interpreter.

Your request will be reviewed by department faculty, and a student will then respond to your email.

Please send your request two weeks in advance and be sure that you include the following information:

Date? Where? Time (start & finish time) What is the event? How can Douglas College contact you? They require a contact person's name and email address. If you do not provide all of this required information, your request cannot be processed.

Interpreting Services - Vancouver Island and Gulf Islands:

Island Deaf and Hard of Hearing Centre (IDHHC)

Email: interpreting@idhhc.ca 250.592.8144 (voice) 250.592.8147 (TTY)

Emergency Requests 24 hrs: 250.592.8144 (voice) 250.592.8147 (TTY)

Preferred Interpreters Inc.

Email: preferred.interpreters@gmail.com 778.588.1870 www.bookinterpreteronline.com

Still Interpreting Inc.

Email: still@stillinterpreting.com Voice/Text/Facetime: 604.433.6359 Fax: 604-6413 www.stillinterpreting.com

Interpreting Services - Okanagan/Interior:

Preferred Interpreters Inc.

Email: preferred.interpreters@gmail.com 778.588.1870 www.bookinterpreteronline.com

Still Interpreting Inc.

Email: still@stillinterpreting.com Voice/Text/Facetime: 604.433.6359 Fax: 604-6413 www.stillinterpreting.com

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Sports Interpreting Services (SIS) - throughout BC BC Deaf Sports Federation



Since 2014, BC Deaf Sports Federation (BCDSF) has received annual funding from the Ministry of Community, Sport and Cultural Development for interpreting services for Deaf and hard of hearing athletes participating in competitive and recreational events across BC.

To receive interpreting services using the Sport Interpreting Services (SIS) grant, a BCDSF member/athlete must complete an application form available to members on BCDSF's website: www.bcdeafsports.bc.ca/interpreter-grant/

In order to be approved for funding, athletes must be a registered member of BCDSF, in good standing. An athlete must provide documentation that s/he is Deaf or hard of hearing. Ideally, athletes should complete an Interpreter Request Form for services at least 30 days before the start of the sports/recreation program.

Approved sport activities include instruction given by a coach in practice, team meetings if part of a team, pre-approved sports clinics, conferences or professional development related to sports.

Please contact BCDSF for complete information at: info@bcdeafsports.bc.ca

Medical Interpreting

From: www.widhh.com/programs-services/sign-language-interpreting-servic/medical-interpreting/

Medical Interpreting Services (MIS) is the ASL interpreter booking service funded by British Columbia's Provincial Health Services Authority. MIS is operated by WIDHH and provides interpreters for emergency and non-emergency medical appointments in communities across BC. Interpreters allow for clear communication between health care professionals and patients, and the use of interpreters results in better evaluation and treatment, while reducing misunderstandings or repeat consultations.



What is Covered Under Medical Interpreting Services?

If you are a BC resident who is Deaf, Deafened, Deafblind, or Hard of Hearing, you can access an interpreter for most medical appointments and services covered under the Medicare Protection Act and the Hospital Insurance Act. MIS can provide an interpreter for:

- General practitioners (ie. family doctors) and specialists
- Psychiatrists
- Ophthalmologists
- Gynaecologists/Obstetricians
- Medical imaging
- Hospital stays

Fees and Cancellations

If you are Deaf, Deafened, Deafblind, or Hard of Hearing, Medical Interpreting Services are provided at no cost to you. If you need to cancel an appointment, cancellations must be received by the MIS office two business days before the scheduled appointment to avoid being charged the full rate of the interpreting services requested. There are no fees for appointments cancelled with at least 48 hours notice.

Book an Interpreter

MIS strives to meet your needs in medical interpreting situations. In order to ensure that your interpreter request is met, we ask that you give us as much notice as possible prior to the date that you require an interpreter. By doing so, you increase the success of obtaining an interpreter at your requested date and time.

To book an MIS interpreter, please contact us at one of the below numbers today! If your medical situation is work-related (WorkSafe BC) or due to a car accident (ICBC), please inform the dispatcher when you book your appointment.

**Please note that MIS does not provide interpreting services for non-medical appointments. If you require interpreting services for non-medical appointments, please see our Community Interpreting Services page.

EMERGENCY: In the case of emergencies please call the emergency line, open 24 hours, 7 days a week and an interpreter will be dispatched immediately.

Vancouver Phone: 604-736-7039 Text: 778-990-7391 TTY: 604-736-7078 Toll Free – Within BC Phone: 1-877-736-7039 TTY: 1-877-736-7078

NON EMERGENCY: **Vancouver** Phone: 604-736-7012 Text: 778-995-7391 TTY: 604-736-7099 Videophone: mis.widhh.com Email: mis@widhh.com Toll Free Phone: 1-877-736-7012 TTY: 1-877-736-7099

GENERAL and EMERGENCY Vancouver Island Phone: 250-592-8144 TTY: 250-592-8147 Fax: 250-592-8199 Email: interpreting@idhhc.ca Toll Free Phone: 1-800-667-5448 TTY: 1-877-667-5488